DODHAM BY HELICOPTER SAMEDAY (KEDAR-BADRI Ex-Dehradun)

Dehradun - Badrinath ji - Kedarnath ji - Dehradun

OUR PACKAGE INCLUSIONS

- Helicopter flying charges ex-Dehradun.
- Shri Kedarnath ji shuttle tickets.
- VIP Darshan at both the temples.
- Royalty, landing& parking charges as per UCADA.
- Helicopter handling& transportation charges at Badrinath ji.
- Breakfast/Lunch at Sersi.

ADD-ON SERVICES AVAILABLE (ADDITIONAL COST)-

- Additional Night Halt at either Dham along with Maha Abhishek/Rudra Abhishek Pujas (subject to availability of rooms).
- Hotel transfers.
- Hotel accommodation at Dehradun.
- Airport transfers.
- Day trip to Mussoorie/Rishikesh/Haridwar.

The confirmation for the above services is to be given by clients at the time of confirmation of booking.

PACKAGE COST:

FULL HELICOPTER (1-5 PAX)	FULL HELICOPTER (06 PAX)	PER PERSON
INR 4,30,000	INR 4,50,000	INR 90,000/person (Tax
(Tax inclusive)	(Tax inclusive)	inclusive)

DODHAM ITINERARY

1. BADRINATH JI

ETA/ETD	DETAILS
0630 Hrs	ETD from Sahastradhara Helidrome
0730 Hrs	ETA at Badrinath ji Helipad

- Guests are required to report at Sahastradhara helidrome by 0530 Hrs. In case they require hotel transfer to be arranged by MODAIR, the same should be confirmed at the time of booking.
- In case flight is getting delayed due to NOTAM/delayed clearances/bad weather etc., we shall convey to the guests in advance, so that they may report accordingly at the helidrome.
- On arrival at Badrinath, transfer to the temple will be done by car for darshan. VIP darshan shall be arranged by us for the guests at Badrinath ji temple. Approximately 01-02 hrs shall be allowed to guests for darshan.
- After darshan, guests will be brought back to Badrinath helipad for their flight to Sersi.

2. KEDARNATH JI

ETA/ETD	DETAILS
0930 Hrs	ETD from Badrinath ji Helipad
1000 Hrs	ETA at Sersi Helipad

- 3. MODAIR has it's own heli-base in Sersi, from where we operate the shuttle services for the Kedarnath ji shrine. Wehave provided shuttle services at the Kedarnath shrine since the past 10 years.
- <u>4.</u> After arrival, there shall be a waiting time of 30 mins-1 hour. Our crew shall serve breakfast & tea to the guests at the helipad waiting area.
- 5. Guests will be boarded by our crew in the Kedarnath ji shuttle services flight to fly to Kedarnath Dham.
- <u>6.</u> Kedarnath Dham is at a walking distance of 500m from the Kedarnath ji helipad.
- <u>7.</u> Guests will be provided VIP darshan at the holy shrine, & will be allowed maximum 02 hours for the same.
- 8. After darshan, guests shall report back to Kedarnath ji helipad for their return flight to Sersi.
- 9. After arrival at Sersi, guests will be flown back to Sahastradhara by 1300 hrs.

2. SAHASTRADHARA

ETA/ETD	DETAILS
1300 Hrs	ETD from Sersi Helipad
1330 Hrs	ETA at Sahastradhara Helidrome

- 10. On arrival, our base manager will be present to receive the guests.
- <u>11.</u> In case helipad to hotel transfer is to be provided to the guests, the same needs to be confirmed to MODAIR at thetime of booking.

This is the end of the Dodham Yatra.

IMPORTANT GUIDELINES & POLICIES

- 12. In respect of COVID-19, all necessary measures issued by the State & Central Governments would have to be adhered by the passengers. The measures shall be confirmed by MODAIR to the passengers 02-03 weeks prior tothe date of arrival. Without adhering to the prescribed measures/requirements, boarding would be denied without any refunds.
- 13. Guests have to MANDATORILY submit their correct weights at the time of booking. If any change in weight found at the time of their travel, from the submitted weights, which may lead to exceeding of our aircraft weight

- carrying capacity, guest(s) would be deboarded & cancelled for the heli-tour, without any refund.
- 14. In case of a per seat booking: Booking shall be taken by MODAIR on provisional basis, and confirmed to the passengers 03 weeks prior to the date of arrival at the latest. Please note, for Dodham (ex-Dehradun) per seat bookings, MODAIR shall fly subject to 04 or more passengers being on board, otherwise provisional booking shall be released and 100% advance shall be refunded by us.
- <u>15.</u>The ETA/ETD timings mentioned in our itinerary are not final. Timings may differ on your date of travel, depending up on weather and other Force Majeure reasons.
- 16. Guests are advised to have some fruits/light food before boarding flight in the morning on their date of travel.
- <u>17.AADHAR & PAN Card copies are to be shared mandatorily</u> by all Indians, & passport is required in case of foreign nationals.
- 18. Depending up on weather & other force majeure conditions, MODAIR might cover Kedarnath dham first and then Badrinath dham.
- 19. Waiting time at Sersi and Kedarnath ji helipad would be approximately 30 minutes to 02 hours.
- <u>20.</u>Breakfast/lunch can be arranged at either of the Dhams, depending up on the time of departure from Sahastradhara. Only one meal lunch/breakfast, is included in the tour package.
- 21. Overweight charges would be charged to guests who are above 80kg weight. The reason for the same is that, we operate at very high-altitude terrain, where the weight carrying capacity of the aircraft is only 450 kg. Hence, due to overweight passengers, we lose seats in our sharing flights. Overweight charges are applicable at INR 1,000/kg, for the total weight above 80kg/pax.
- 22. Baggage up to 5 kg/passenger will be permitted on board.
- 23. MODAIR provides 01 Xylo/TUV300 at Badrinath for local transportation. **01 vehicle is booked for a group of 06 people**. In case any guest or group wishes to book personal vehicle for themselves, on non-sharing basis, it shall be **extra chargeable @ INR 1,000** (tax inclusive). Any other vehicle type or make that is requested by clients, would also be chargeable additionally.
- 24. Passengers should carry only one handbag each. Suitcases cannot be carried on board.
- <u>25.</u>MODAIR has its own crew at both the Dhams. For any help, guidance or assistance, guests are free to reach out tothem.
- <u>26.</u>Hotel accommodation and transportation charges at Dehradun are not included in the package. It can be arranged by MODAIR at an additional charge.
- 27. Confirmation of additional services is to be provided by the guests at the time of confirmation of booking.
- <u>28.</u>Both the temples are located at a high altitude. Passengers are advised to carry regular medical kit & woollen clothes with them, as temperatures can drop drastically at night in the hills.
- <u>29.</u> Any donations, tips, pitthu and porter charges shall be borne by the guests.
- 30. Weighing at the time of boarding the helicopter is a must, since the company shall not allow boarding in case the total weight exceeds the weight limitation of the helicopter. And, due to the same reason, in case of more than 01 available aircraft, we reserve the right to shuffle passengers between different groups to manage the right weight

of helicopters for safe flying in the hills.

- 31. One warm jacket during the Dodham tour will suffice. Further, necessary medicines should be carried along during the period of the tour.
- <u>32.</u>Network connectivity at Badrianth ji is very poor. The only telecom networks that work a bit in the region are BSNL and Jio.
- <u>33.</u>When planning your tour, we strongly advise the guests to <u>keep at least one additional day at hand at Dehradun</u>, after the respective travel date, so that they do not end up in problem in case the weather gets very bad on the day of your tour, which may lead to extension of the tour.
- <u>34.</u>Flying in hills is subject to weather conditions. And, in regards to our Chardham operations, we would like to bring to your kind attention, that cancellations and other inconveniences due to weather is very much likely, since weather is extremely unpredictable in the hills. Hence, guests should come prepared to face the eventualities in case of weather problems. In case of bad weather, we shall operate as per our policy mentioned in the 'Terms and Conditions' and 'Important Guidelines and Information' section.

TERMS AND CONDITIONS

- <u>35.</u>Passengers have to mandatorily follow the government prescribed measures in regards to COVID-19. Without adhering to the same, boarding shall be denied by MODAIR without any refunds.
- <u>36.</u>MODAIR reserves the right to postpone the timings of flying, subject to weather conditions. And, in case of nighthalt due to Force majeure reasons, cost for the same will be borne by the clients.
- <u>37.</u> Flying in hills are subject to many Force Majeure factors like delayed Air Traffic Clearances/Permissions, VVIP movements, valley flying by Indian Air Force (NOTAM), bad weather, sudden occurrence of technical snag in aircraft, illness of flying crew or late reporting of the guests at the helipads, among others.
- <u>38.</u>MODAIR reserves the right to cancel passengers, who are unruly, abusive, intoxicated, sick, mentally unbalanced or anyone else whom we deem to be unfit/unsafe to fly. No refund shall be issued to such passengers.
- 39. In case of tour getting cancelled due to bad weather on the date of travel of the guests, the booking will not be revalidated for the next day. Refund as per the refunds/cancellations policy shall be done to the clients, with no further obligation of MODAIR whatsoever. Any kind of inconvenience caused because of cancellation of flights is beyond the control of the operator. No compensation or reimbursement of any sort of services shall be offered in the event of cancellation of a flight.
- <u>40.</u>Guests are required to pay the 100% excess charges before the commencement of tour. Passengers would not be allowed to board or commence the tour, without paying the full and final payable amount.
- 41. Our company shall not be liable for any medical emergency on the ground to the party. Therefore, in your own interest, guests are hereby advised to kindly consult a doctor and get medical check-up done, before commencing the yatra. Medical check-up is mainly required if a guest has any medical suffering/condition.
- <u>42.</u>Passengers travelling together may not travel in the same helicopter flight, as we may have to shuffle passengers in helicopter flights to manage the total weight of the aircraft.

43. **CARRIAGE BY AIR ACT, 1972**

The carriage is subject to MODAIR regulations relating to the conditions of Non-International Carriage (Passenger and Baggage) framed in accordance with The Carriage by Air Act, 1972 and Notification regarding

application of the carriage which is non-international. The liability of the company for damage sustained in the event of the death or wounding of a passenger or any other bodily injury suffered by passengeror by his registered baggage during the course of carriage by air will be governed by the provisions of sections 4,5,6 and the rules contained in the second Schedule of Carriage by Air Act 1972 with certain exceptions, adaptations, modifications, etc as notified in the Govt. of India, Ministry of Civil Aviation Notification and as amended from time to time.

44.NO AERIAL PHOTOPGRAPHY

Aerial Photography from Helicopter is illegal and punishable by law and photography at the helipad is strictly prohibited.

45.INFANTS

Infant below 2 years/12kg are carried free of charge. In case of verification of age, ID proof/birth certificate of the child shall be checked.

46. BAGGAGE ALLOWANCE

Only one handbag weighing maximum 5 kg is allowed per passenger.

47.HELICOPTER WEIGHT LIMITATION

Passengers would be taken on board depending up on the load and temperature conditions. Pilots call will be final. Maximum weight capacity of the helicopter is 450 kg (excluding baggage weight) at these destinations. All passengers on board must be within this limit. Hence, passengers are advised to provide us their exact weights at the time of booking and carry baggage within the permissible limit.

48. SEATING CAPACITY

The maximum seating capacity for this charter is 06 passengers + 01 Crew on board.

49. **DISPUTES**

Disputes as to legality, interpretation, application or performance of service or any of its terms and conditions shall be governed by the laws of Delhi Jurisdiction.

50. PAYMENT TERMS

The booking has to be done in advance with a deposit of 10% of the total amount. Balance payment has to be deposited at least 14 days prior to the date of arrival at Dehradun.

51. **RESCHEDULING OF BOOKING**

Rescheduling your travel date to any future or prior date, will be done subject to availability and on payment of 10% of the total tour cost. This will be permitted only if informed at least 07 days before arrival date. In case the rescheduling is requested in less than 07 days prior to the arrival, then the booking would be treated as cancelled and a fresh booking will be given subject to availability.

52.REFUND POLICY:

If passengers wish to cancel their booking, following refund policy shall be applicable—

- \circ More than 15 days before the departure date 70% of total tour cost.
- Between 08th to 15th day before departure date 50% of total tour cost.
- Up to 07th day before the departure date No Refund.
- No show No Refund.
- o Cancellation after commencement of Tour No Refund.
- Bad weather/Force Majeure Policy-

- 100% refund shall be applicable in case the entire tour gets cancelled due to any Force Majeure reason, minus flight preparation charges of INR 5,000 Per Person Per Sector and any additional services provided to guests.
- Full refund toward the proportionate amount of the cancelled sector (as mentioned below), minus any additional services provided to guests.
 - o In case we are able to only cover Kedarnath Dham, billing shall be done for our Ekdham Tour of Kedarnath ji which is INR 3,60,000 (tax inclusive) for 06 passengers.
 - o In case we are able to only cover Badrinath Dham, billing shall be done for our Ekdham Tour of Badrinath ji which is INR 3,75,000 (tax inclusive) for 06 passengers.
- Additional Services: Deduction of any additional services provided at any of the Dhams during the tour
 of the guests will be deducted over and above the refundable Tour Cost.
- Refund against any unutilized service would not be calculated separately and be added to the refundable amount.
- After commencement of tour, if the aircraft has to return mid-way due to weather/force majeure conditions, guests will be charged for the flying time of the sector getting cancelled @ INR 95,000/hr plus 18% GST, over & above the additional services rendered to the guest.
- The flying time shall be chargeable above the Kedarnath dham charges, if Badrinath dham gets cancelled mid-way while the Kedarnath dham has been covered prior to it, or vice versa.
- In case passengers are not able to reach Dehradun due to any international/national/state emergency, 100% refund of the total tour cost shall be done by MODAIR without any levy of charge.
- Where bad weather, technical snags or any force majeure reason beyond MODAIR' control results in the cancellation of the flight being delayed or cancelled, MODAIR willnot be liable in any way for the cancelled or delayed flight. However, refund will be given to clients asper the refunds policy. Any kind of inconvenience caused because of cancellation of flights is beyond the control of the operator. No compensation or reimbursement for accommodation, transportation, meals or any other travel expenses done by the guests shall be offered in the event of cancellation of a flight.
- New Dodham passenger(s) scheduled for departure from Dehradun on any respective travel date shall be our top priority, over the back-log passenger(s) of previous days(s).
- 53. Any increase in government levied taxes/royalties after the confirmation of booking, would be extra chargeable to the guests. Payment of any increase in government levy will be mandatory before the commencement of tour.
- 54. Bookings will be taken, considering there is acceptance of the above-mentioned terms & conditions by the party.

ASSURING YOU THE BEST OF OUR SERVICES.

WE WILL STRIVE TO MAKE YOUR DREAM PILGRIMAGE UNFOLD AS SMOOTHLY AS A DREAM, WHILE KEEPING YOUR SAFETY OUR PRIORITY!